

Millbrook Primary School Questionnaire for Parents and Carers March 2015

Returned Results

Thank you to everyone who completed the questionnaire. We received 83 back, which represents 35% of the families in the school. We are looking to address the concerns raised and will be feeding back regularly in the Millbrook Messenger on how we are doing this.

Number of Questionnaires returned = 83 (35% of families)

Year Group	FS2	Y1	Y2	Y3	Y4	Y5	Y6
	15/45	17/45	18/43	11/49	17/42	14/47	16/47
% of responses	33%	38%	41%	22%	40%	30%	34%

		Strongly agree	Agree	% Agree or better	Disagree	Strongly Disagree
1.	My child enjoys school	63%	37%	100%	0%	0%
2.	The school keeps my child safe	72%	28%	100%	0%	0%
3.	The school informs me of my child's progress	62%	37%	99%	1%	0%
4.	My child is making enough progress at this school	54%	44%	98%	2%	0%
5.	The teaching is good at this school	58%	42%	100%	0%	0%
6.	The school helps me to support my child's learning	56%	43%	99%	1%	0%
7.	The schools helps my child to have a healthy lifestyle	51%	48.%	99%	1%	0%
8.	The school makes sure that my child is well prepared for the future (eg starting school, changing year group, moving to secondary school)	50%	49%	99%	1%	0%
9.	The school meets my child's particular needs	58%	40%	98%	2%	0%
10.	The school deals effectively with unacceptable behaviour	50%	43%	93%	7%	0
11.	The school takes account of my suggestions and concerns	50%	50%	100%	0%	0%
12.	The school is led and managed effectively	50%	49%	99%	1%	0%
13.	Overall, I am happy with my child's experience at this school	60%	40%	100%	0%	0%

We are incredibly pleased with the level of response and the overall positivity shown towards the school and the staff. Thank you so much for your support in telling us what we do well and where we can still improve. We really appreciate and value your input.

Parent/Carer Survey Findings

99% + Strongly agree/agree that Particular Strengths of the school are:

- *their child enjoys school*
- *the school keeps children safe*
- *the school informs parents about the progress their child is making*
- *the teaching is good*
- *the school helps parents support their child's learning*
- *the school helps children have a healthy lifestyle*
- *the schools makes sure that children are well prepared for the future*
- *the school takes account of parents suggestions and concerns*
- *the school is led and managed effectively*
- *they are happy with the experience's their child receives.*

Areas of concern raised through the answers to the questionnaire -

- **7% of parents do not feel we are dealing effectively with unacceptable behaviour. We are pleased this is lower than in 2014 and are constantly working to improve on this. We would urge you to speak to your child's class teacher or a member of the Senior Leadership Team if you are unhappy with how a particular situation involving your child is being dealt with.**

Areas of concern raised through the comments received -

- *More information could be given to parents about the extra support groups that their children attend. The class teachers and SENCo will continue to work to improve communication and understanding of the extra support received by some children.*
- *Lack of communication. "Not enough notice given of Staff Training days and special days."*
The Staff Training days for the entire year were published in the Millbrook Messenger on 27th September 2014 and are also available on the school website. We will aim to give more notice of events in the future.

Some of the positive comments received from parents -

- *" My children are strongly supported by the SENCo, we have found her to be so helpful and she always feeds back information to us."*
- *"My child has made significant progress and really enjoys school."*
- *" The entire school has been amazing."*
- *"All my children enjoy coming to school and are thriving."*
- *"Millbrook school is fantastic. The support, not only my son, but also myself has received is second to none."*
- *"I have nothing but praise for Millbrook and the staff, they are all doing an outstanding job."*
- *"They have the ability to make ALL the children feel valued especially when a child may not be having a good day."*